



Abiding Hope  
Christian Counseling

19115 FM 2252 Ste. 12, San Antonio, TX 78266

### CONSENT FOR COUNSELING SESSIONS via Doxy.me

Counseling sessions may be able to be conducted via the videoconferencing platform Doxy.me for clients in the state of Texas, if the arrangement is agreed to by both parties. Late cancel/ No show policy outlined in the Client Services Agreement applies to Doxy.me teletherapy sessions the same as a regular scheduled office visit. Doxy.me tele-therapy sessions must be scheduled in advance and **will not** be available as a substitute for a missed/late cancelled office visit. Login difficulties or technical issues that prevent client from being present for scheduled appointment will be considered a late cancel/missed appointment and therefore be charged the full session rate.

Abiding Hope Christian Counseling cannot and does not guarantee the privacy or security of any session content being sent over the internet. Although, Doxy.me is HIPAA compliant but that doesn't prevent the possibility of disruptions to the therapy session. It does however ensure the privacy of your information and the session. For concerns, you can follow the link to review to Doxy.me's privacy policy: <https://doxy.me/en/privacy-policy/>.

Just as insurance companies may not provide reimbursement for in person sessions, the same may be true for teletherapy sessions. It is **your** responsibility to review your insurance company's policies on sessions held via videoconferencing as well as their coverage for sessions held in this manner. If they will not cover sessions via videoconferencing, you will be responsible for the cost of the sessions.

All policies that have listed in the Informed Consent/Client Services Agreement apply to videoconferencing sessions. Patients who are experiencing suicidal ideation may not be ideal candidates for tele-therapy sessions. If your counselor feels at any time that you would be better served by another form of psychotherapy services (e.g., face to face, in person sessions), even if tele-therapy has already begun, they will either refer you to participate in face to face sessions, or to another therapist who can provide such services.

If you are in a crisis, emergency, or are considering seriously harming yourself or others, you agree to dial 911 or go to the hospital. Your signature indicates that you have been informed of and understand the risks and procedures involved with using the videoconferencing technology, Doxy.me. Your signature also indicates that you agree to the terms listed above and hereby voluntarily consent to the use of Doxy.me for therapy sessions. Abiding Hope Christian Counseling should not be held liable in the event that any outside party passes Doxy.me's security and discovers personal or confidential information.

\_\_\_\_\_  
Signature of Client or Parent

\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Printed Name of Client